



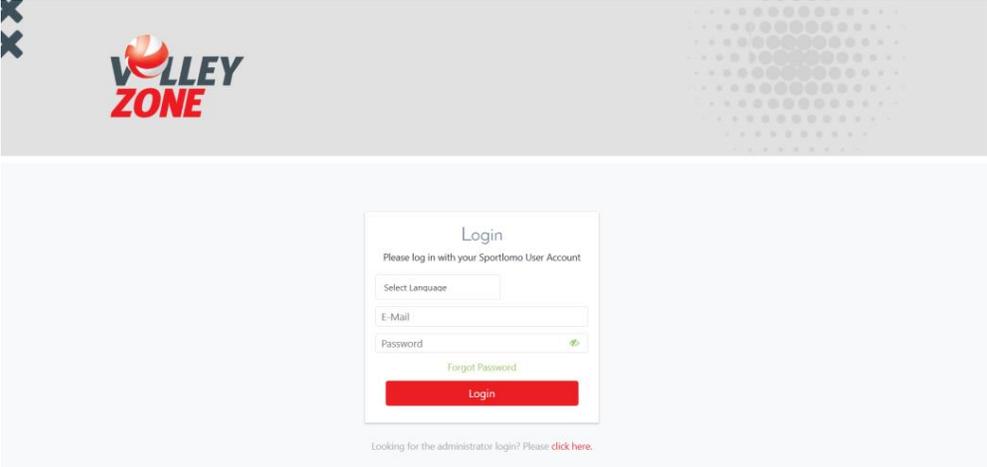
**How to** guide

## **Access Individual Account or Change Password**

# Accessing your Individual VolleyZone Account

## If you remember your username and password:

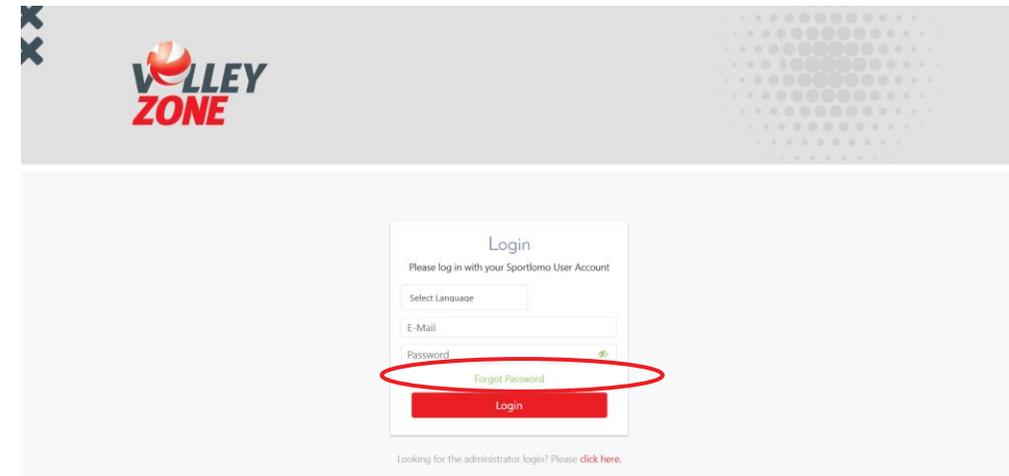
- Head to your individual VolleyZone account by [clicking here](#).
- Enter your username – this would be an email address and enter your password.
- Click ‘Login’.



The screenshot shows the VolleyZone login interface. At the top left is the VolleyZone logo, which consists of a red and white volleyball icon above the text 'VOLLEY ZONE'. Below the logo is a 'Login' form. The form has a title 'Login' and a subtitle 'Please log in with your Sportlomo User Account'. It contains three input fields: 'Select Language', 'E-Mail', and 'Password'. The 'Password' field has a green eye icon to its right. Below the 'Password' field is a green link that says 'Forgot Password'. At the bottom of the form is a red button labeled 'Login'. Below the form, there is a small text link: 'Looking for the administrator login? Please [click here](#).'

### If you do not remember your password:

- Head to your individual VolleyZone account by [clicking here](#).
- Enter your username – this is your email address.
- Click 'Forgot Password'.
- Enter the email address associated with your individual admin access.
- Follow the reset instructions sent to your email to create a new password.



**If you do not remember your username and password:**

- If you do not remember your username or password, email us at [volleyzone@volleyballengland.org](mailto:volleyzone@volleyballengland.org) with the following details to set up a new username and password:
  - Your full name along with VEU ID if possible
  - The membership type you have held for 24-25 season
  - Club name